VOLUNTEER HANDBOOK

WYNDHAM CHAMPIONSHIP

sunbrella®

Official Volunteer Sponsor
Sedgefield Country Club
August 10th-16th, 2020

The Piedmont Triad Charitable Foundation is a 501©(3) non-profit organization dedicated to conducting a premier PGA TOUR event in North Carolina's Piedmont Triad, promoting the Piedmont Triad to the world as an attractive place to live and work, and creating over $1 million in charitable impact within the region.

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WELCOME VOLUNTEERS!

Welcome to the 81st annual Wyndham Championship – a tournament like we've never had before. We always appreciate our volunteers and know our PGA TOUR event would not happen without our volunteer team, but this year is different. We completely understand the commitment you are making to volunteer this year, and please know – we appreciate you! Due to the COVID-19 pandemic, no spectators will be on the golf course so our volunteer team is the only large group of people that will be able to watch the tournament in person. If you're new this year, thanks for joining the team – especially this year!

The Wyndham Championship and the PGA TOUR are taking extensive steps to make this Wyndham Championship as safe as possible. We are practicing North Carolina Governor Roy Cooper's three Ws: **W**ear a face covering, **W**ait six feet apart and **W**ash your hands.

If we all practice these three easy steps, we can stay safe but in addition, we are doing extensive cleaning and disinfecting throughout the course and in all structures, we are doing health screenings for everyone before entering the shuttle to the golf course, and social distancing will be required everywhere. Look for much more health & safety information in this volunteer guide.

A special thanks to Sunbrella®-the Wyndham Championship's "official volunteer sponsor". Sunbrella is one of our longest-running corporate partners, and we appreciate their partnership very much.

This year's tournament is the second for the Wyndham Rewards Top 10. The top-10 Regular Season finishers in FedExCup points following the Wyndham Championship – also sponsored by Wyndham Rewards – will reap the benefits of the Wyndham Rewards Top 10. The regular season points leader will earn $2 million, followed by $1.5 million for the runner-up with the 10th-place finisher earning $500,000. Last year, Brooks Koepka took the top prize, and Webb Simpson, on the strength of his runner-up Wyndham Championship finish, finished 10th in the Wyndham Rewards Top 10.

PGA TOUR events are all about charitable impact, and even though this year will be very different, we are still working with our corporate partners to hopefully keep our charitable impact similar to recent years. As always, we thank Wyndham Rewards, Truist, Sunbrella® and the rest of our partners for supporting the Wyndham Championship.

Enjoy the tournament, have fun, and most of all, stay healthy! If there's anything we can do for you this week, please don't hesitate to ask and thanks again for being here.

Sincerely,

Mark Brazil, Tournament Director

Kellie Rhoney, Volunteer Coordinator

CONTACTS

TOURNAMENT INFORMATION

336-379-1570

VOLUNTEER COORDINATOR

KELLIE RHONEY
KRHONEY@WYNDHAMCHAMPIONSHIP.COM

SCHEDULE OF EVENTS

THURSDAY, AUGUST 13TH
7:00 a.m.
First-Round Tournament Play

FRIDAY, AUGUST 14TH
7:00 a.m.
Second-Round Tournament Play

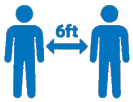
SATURDAY, AUGUST 15TH
8:00 AM (approximately)
Third-Round Tournament Play

SUNDAY, AUGUST 16TH
8:00 AM (approximately)
Final-Round Tournament Play

COVID-19 SAFETY

Face Covering: Non-Surgical face covering will be required upon entry to the property for all attendees, with exempted exceptions recognized. Volunteers must wear face covering to the course but are required to wear tournament-issued face covering provided upon arrival.

Temperature Reading & Symptom Screening: Conducted via touch-less thermal readers for ALL attendees daily. At each parking area (Media, Volunteers, Caddies), reading/screening will be conducted before attendees enter bus. For limited "essential personnel" parking on site, stations will be established for reading/screening before they can start their duties.



Social Distancing: All points of tournament entry will be marked with 6-foot separation marks. Signage throughout property will provide reminders.

Parking Lot Shuttles: Buses use 50% capacity with every other row blocked off; buses will be disinfected between trips with deep cleaning and disinfectant treatment each night. Hand sanitizer stations will be installed on all buses.

Marty Sheets Volunteer Pavilion: Pavilion will be cleaned and disinfected on a regular basis and reduced to 50% capacity. Signage will remind attendees of social distancing, hand hygiene and face covering etiquette. Capacities will be posted using current North Carolina gathering limits. Couches and most seating removed to discourage gathering. Hand sanitizer stations and air purifiers will be available.

COVID-19 SAFETY (cont'd)

Hand Washing: Signage will be placed throughout the property to remind all attendees of the importance of hand hygiene and the proper practice (soap and water for at least 20 seconds). Hand-washing stations will be included at on-course bathroom locations where possible (sanitizers are already at each bathroom).

Hand Sanitizers: Individual bottles will be distributed to all attendees daily. Attendees will also be encouraged to bring their own. Mobile hand sanitizing stations will be placed throughout the property for players and caddies, as well as each venue for players, caddies, volunteers, media, etc.

Golf Carts: All carts will be disinfected between trips with deep cleaning and disinfectant treatment each night. If multiple people are in a cart, they must all wear a face covering.

Disinfection: All venues and equipment will include a disinfection protocol that will ensure all areas are routinely cleaned throughout the day via Ecolab peroxide disinfectant spray. All products used for disinfection will be EPA-approved and effective against SARS-COVID-2.

Communication: Tournament will provide signage to educate and remind attendees of all pertinent COVID-19 safety information and practices (social distancing, hand washing, sanitizers, etc.). This information will also be shared through traditional media & social media channels before and during tournament.

Isolation Location: Individuals exhibiting a temperature beyond the CDC/GCDPH limit at tournament entrance will return to the parking areas. For any individuals exhibiting symptoms while at Sedgefield Country Club, a dedicated tent will be located between First Aid & the EMS Response Unit to separate the individual and to provide additional care. GCDPH will be notified to assist with testing and quarantine/isolation, as well as contact tracing.

BASIC SAFETY

FIRST AID STATIONS First Aid Stations will be located on Hole #1 (next to the Marty Sheets Volunteer Pavilion sponsored by Sunbrella®). Also, there are EMTs riding bikes around course for emergencies. Should a problem or emergency occur, please contact a uniformed Tournament Marshal or Law

Enforcement personnel.We strongly advise you to bring sunscreen and to drink plenty of liquids!

WEATHER/EVACUATION In conjunction with the PGA TOUR, the Tournament has an inclement weather policy in place. There are three levels of weather conditions which will be indicated on scoreboards throughout the course:

1.**Evacuation Watch**– Conditions are very favorable for severe weather to form. Only get involved in tasks that allow you to get away quickly.

2.**Evacuation Warning**– Conditions are degenerating; high probability that play will be stopped.

3.**Evacuation in Effect**– Play suspended. Seek shelter immediately.

Should weather conditions cancel play for all or a major portion of a day, the final round may be on Monday, Aug. 17th. If this is the case, the Wyndham Championship will be seeking Volunteers to assist on Monday. Alternatively, the PGA TOUR may limit the tournament to 54 holes. You will be advised of the PGA TOUR's decision.

MARTY SHEETS VOLUNTEER PAVILION SPONSORED BY SUNBRELLA®

The Marty Sheets Volunteer Pavilion sponsored by Sunbrella® is located on the left side of #1 Fairway, across the street from the practice putting area. Grab-n-go snacks and beverages will be available here.

BATHROOMS

Portable bathrooms are located throughout the golf course. Refer to the Course Map for locations. ***Please do not use bathroom facilities reserved for the professional golfers.***

FOOD & BEVERAGE

Breakfast, snack and beverages will be available to each volunteer upon checking in at the Marty Sheets Volunteer Pavilion Sponsored by Sunbrella®. You will receive a lunch while you are volunteering and there will be coolers located at a nearby sanitation station.

LOST & FOUND

The Lost & Found is inside the Tournament Headquarters Office, located at the lower end of Sedgefield Country Club next to the loading docks. The contact phone number is 336-379-1570.

PAIRINGS GUIDES

Pairings guides will only be available through the PGA TOUR app or the PGA TOUR website.

POLICIES

AUTOGRAPHS

Due to COVID-19, we ask volunteers to not use their official position to solicit player autographs.

CREDENTIALS

Credentials were included in the Volunteer Package and must be worn and clearly visible at all times. Credentials allow Volunteers to park in the Volunteer Parking Lot.

MOBILE DEVICES

- Devices must be on silent at all times; flash may not be used.
- Devices may be used to capture video, audio and photos (content) in all areas throughout tournament week.
- Content may be used for personal purposes (e.g., personal social media); no commercial use.
- No live streaming or real-time coverage (e.g., no shot-by-shot coverage).
- Data use (e.g., texting) is permitted in all areas throughout tournament week.
- Phone calls are allowed only in designated areas
- Please be respectful of play and do not interfere with players, caddies or media.
- All posted signage and instructions from tournament staff must be observed.
- Failure to comply with this policy may result in the revocation of your volunteer badge.

PROHIBITED ITEMS:

Prohibited items will be confiscated and secured for you at Tournament Headquarters. Present your ticket to claim the confiscated items.

- Computers/Laptops
- Coolers, backpacks and other bags (Volunteer bag **IS** allowed)
- Animals, unless it is a Service Animal
- Lawn or oversize chairs seat cushions or bicycles
- Weapons & other contraband
- Signs, posters or banners

RESTRICTED AREAS

- The clubhouse and clubhouse parking lot
- All PGA TOUR facilities
- Any areas inside ropes on the course, practice range, starter's tent and putting green
- Media Center
- All Golf Channel / CBS television facilities

Note: Your official duties may require you to have access to one or more of the above facilities.

TELEVISION AND RADIO SCHEDULE

Monday	PGA TOUR professionals practice rounds
Aug. 10	SIRIUS XM PGA TOUR Radio: Katrek & Maginnes on Tap, 5-7 p.m.
Tuesday	PGA TOUR professionals practice rounds
Aug. 11	SIRIUS XM PGA TOUR Radio: Katrek & Maginnes on Tap, 5–7 p.m.
Wednesday	PGA TOUR professionals practice rounds
Aug. 12	SIRIUS XM PGA TOUR Radio: Katrek & Maginnes on Tap, 5 – 7 p.m.
Thursday	Wyndham Championship first round
Aug. 13	Television: 2-6 p.m. on Golf Channel (Replay: 11 p.m.-3 a.m.)
	PGA TOUR Live: 7 a.m. until 6 p.m.
	SIRIUS XM PGA TOUR Radio: Live broadcast, Noon-6 p.m.
	SIRIUS XM PGA TOUR Radio: Katrek & Maginnes on Tap, 6-8 p.m.
Friday	Wyndham Championship second round
Aug. 14	Television:2-6 p.m. on Golf Channel (Replay: 11 p.m.-3 a.m.)
	PGA TOUR Live: 7 a.m. until 6 p.m.
	SIRIUS XM PGA TOUR Radio: Live broadcast, Noon-6 p.m.
	SIRIUS XM PGA TOUR Radio: Katrek & Maginnes on Tap, 6-8 p.m.
Saturday	Wyndham Championship third round
Aug. 15	Television:1-3 p.m. on Golf Channel; 3-6 p.m. on CBS Sports
	Broadcast replay: 11 p.m.–3 a.m. on Golf Channel
	PGA TOUR Live: 8:30 a.m. until 6 p.m.
	SIRIUS XM PGA TOUR Radio: Live broadcast: 1-6 p.m.
	SIRIUS XM PGA TOUR Radio: Postgame: 6-8 p.m.
Sunday	Wyndham Championship final round
Aug. 16	Television:12:30-2:30 p.m. on Golf Channel; 2:30-6 p.m. on CBS Sports
	Broadcast replay: 11 p.m.–1 a.m. and 1:30–6 p.m. Monday on Golf Channel
	PGA TOUR Live: 8:30 a.m. until 6 p.m.
	SIRIUS XM PGA TOUR Radio: 1-6 p.m.
	SIRIUS XM PGA TOUR Radio: Postgame: 6-8 p.m.
	Presentation of Sam Snead Cup –18 green following play

2020 WYNDHAM CHAMPIONSHIP COURSE MAP

WYNDHAM CHAMPIONSHIP
August 11-16, 2020
@WyndhamChamp
#WyndhamChamp

GENERAL

- Restrooms
- First Aid
- Volunteer Pavilion by Sunbrella®
- Media Center
- Practice Range
- Putting Green
- Clubhouse

SEDGEFIELD GOLF COURSE YARDAGE

Hole	1	2	3	4	5	6	7	8	9		10	11	12	13	14	15	16	17	18	
Par	4	4	3	4	5	4	3	4	4	35	4	4	3	4	4	5	3	4	4	35
Yardage	418	442	174	428	529	423	223	374	416	3,427	440	486	235	405	501	545	175	406	507	3,700	7,127

TRASH/ECOLOGY

Help the Wyndham Championship be environmentally friendly by keeping your area of responsibility "Clean and Green". Containers are located throughout the course.

UNIFORMS

The official Volunteer uniform consists of a Polo Golf Shirt, a tournament hat, and a poncho. All uniformed men and women must wear khaki colored pants or shorts. No jeans or cargo-style shorts. Tournament hats only please.

Volunteer HQ is located in the Marty Sheets Volunteer Pavilion Sponsored by Sunbrella® and is open Tournament Week for clothing pick-up during the times below.

Additionally, volunteers will receive a COVID-19 Safety Kit, which includes: (2) face masks, disinfecting wipes, and hand sanitizer.

Tournament tips:

- You should keep safety kits with you throughout each of your shifts.
- Storing your masks in the provided Ziploc bag while not in use will preserve your mask and keep it as fresh as possible.
- If you need additional hand sanitizer, wipes or masks, please visit the Marty Sheets Volunteer Pavilion or other sanitation stations located around the course to replenish your supply

Monday, August 10th: 7 a.m.- 3:00 p.m.

Tuesday, August 11th: 7 a.m.- 3:00 p.m.

Wednesday, August 12th: 7:00 a.m.- 4:00 p.m.

Thursday, August 13th 6:00 a.m. -5:00 p.m.

Friday, August 14th: 6:00 a.m.- 4:00 p.m.

Saturday, August 15th: 7:00 a.m. - 12:00 p.m.

Sunday, August 16th: 7:00 a.m. - 12:00 p.m.

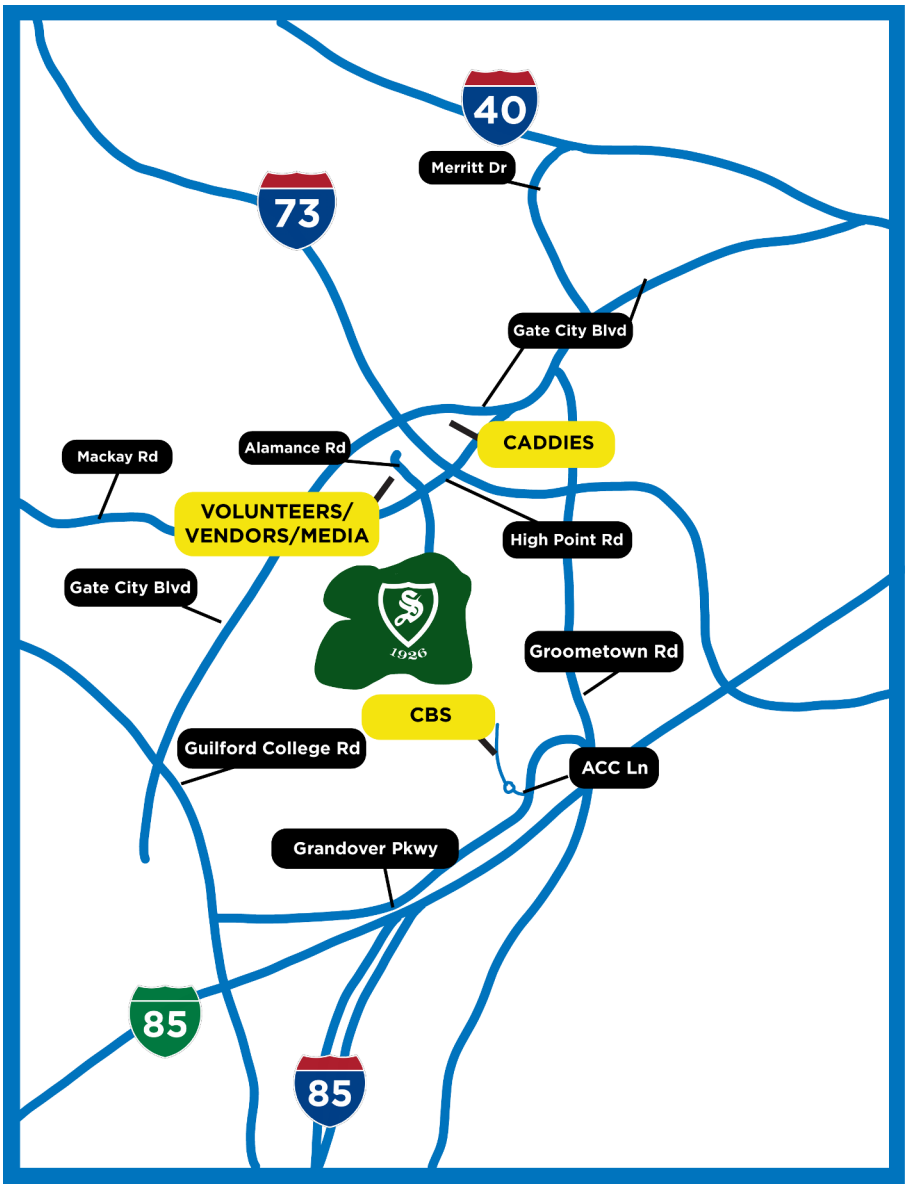
VOLUNTEER PARKING

The volunteer parking lot is located at the Old JP building on 5300 High Point Rd. Your credential will get you into the parking lot.

Volunteers will then park and then head to the designated tent for a thermal reading (REQUIRED FOR ENTRY). Once verified, volunteers will receive a wristband that allows them on course. This will be a very quick procedure with little to no wait time, however, ***please allow yourself enough time prior to your shift for this to be completed.***

Social distancing will be enforced on bus rides to/from the golf course by sectioning off every other row of each bus.

(*See map on next page)*



*Please allow yourself between 45 minutes and 1 hour to park, go through the thermal screening, ride shuttle, check-in and get to your assignment

VOLUNTEER CHAIRMEN

GALLERY CONTROL

Walter Kromm, James Anthony, Andy Shores, Alan Munnell, Andy Wyrick

WALKING MARSHALS

Walter Kromm

SHOTLINK

Brett Stell, Tim Foster, Justin Ivy

WALKING SCORERS

Wayne Bennett, Chris Shaw, Mark Baker, Ida Shaw

VOLUNTEER CLOTHING

Lori Galbreath, Marcus Ledbetter, Debbie Johnson, Susan Fullam

CARTS

Scott Thomas, Aaron Harris

TOURNAMENT COMMITTEE

2020 GENERAL CHAIRMAN

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Mark Ingram

OPERATIONS

Erin Winters, Mike Brubaker

FOOD & BEVERAGE

Steve Melton

PRO-AMS

Clayton Pressley

SPONSOR SERVICES

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TRANSPORTATION

Jim Gentry, Jim Turner

PARKING

Lindley Ivey

SECURITY

Mike Ebel

TEARDOWN/SECURITY

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James Gentry

VOLUNTEER COORDINATOR

Kellie Rhoney

MARKETING & SOCIAL MEDIA MANAGER

Leslie Johnson

GUEST SERVICES MANAGER

Dare London

HOLE SPONSORS

GALLERY CONTROL	HOLE	SHOTLINK
Individuals	1	Individuals
Guilford & Kernersville Rotary	2	Individuals
Knights of Columbus	3	Forsyth Backpack Program
United Way of High Point	4	Individuals
Greensboro Jaycees - Old Timers	5	Individuals
Kiwanis Club of Greensboro	6	Individuals
Deep Springs Country Club	7	Danny Jones Group
Catamount Corner Club	8	Haworth Hackers
Sedgefield Community	9	Sedgefield Community
Greensboro Elks Lodge	10	TCMENation
Individuals	11	Smith Marketing
Out of the Garden Project	12	Grandover Neighbors
Individuals	13	Individuals
Individuals	14	Bob Simpson Group
Greensboro National Golf Club	15	Individuals
Oak Valley Golf Club	16	Fraternal Order of Police Lodge #79
Lincoln Financial Group	17	Lincoln Financial Group
Inmar	18	Nat Greene Kiwanis

VOLUNTEER OF THE YEAR
PAST RECIPIENTS

1974 - Bryan Morgan

1975 - Kenn Cassell

1976 - David Fernald

1977 - Bill Bonner

1978 - Ross Gray

1979 - Bill Fields

1980 - Harry Kutchei

1981 - Todd Gentry

1982 - Tim Rice

1983 - John Hammer

1984 - John Hurd

1985 - Joe Buie

1986 - Tom Hall

1987 - Mark Griffin

1988 - Chris Pitts

1989 - Mark Barnett

1991 - Derrick Weaver

1996 – Bruce Platt

1997 – Dan Eldreth

1998 – Jennifer Zimmerman

1999 – J. Todd Lotz

2000 – Christine Andrews

2001 – Dutch Stevens

2002 – Lauren Bates/Nikki Arnold

2003 – Claiborne Brown

2004 – Laura Altizer

2005 – Kimberly Cass

2006 – Carole Perry

2007 – Robert Swiggett III

2008 – Walter Kromm

2009 – Mason McLean

2010 – Michael McDonald

2011 – David Smith

2012 – Phil Cathcart

2013 - John LeBaube

2014 - Betty LeBaube

2015 - Carl Darkes

2016 - Rick Cory

2017 - Paul Brown

2018 - Tim Brown

2019 - Lloyd Moore

THANK YOU!

We can't wait to see you next year!

JOIN OUR ONLINE COMMUNITY!

Like Wyndham Championship on Facebook.

Follow @WyndhamChamp on Twitter.

Check in at the Wyndham Championship on Instagram

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